



# Siobhan Gourd

**Independent Case Manager**  
**Keystone Neuro Ltd**

**Occupational Therapist**

**siobhan@keystoneneurocm.co.uk**



## Adults & Children

### Specialisms

Brain Injury,  
Spinal Injury,  
Complex Polytrauma,  
Complex Orthopaedic.

### Experience of:

Amputation,  
Birth Injury,  
Cerebral Palsy,  
Challenging Behaviour,  
Mental Health  
Management,  
Pain Management,  
Special Needs  
Education,  
Substance Abuse



The  
Case Management  
Community



[www.hcpc-uk.org](http://www.hcpc-uk.org)



## Profile

Siobhan Gourd is a highly experienced case manager with over 20 years of professional experience spanning the UK and Australia. After graduating in Occupational Therapy in 2001, she spent five years working clinically in acute and sub-acute medical and rehabilitation services, before transitioning into Case Management in 2006. Siobhan specialises in complex brain, spinal, and orthopaedic injuries, supporting clients of all ages - including those with challenging behaviours, sensory and vestibular impairments, mental health conditions, and transitional needs.

Siobhan is skilled at sourcing and leading cohesive multidisciplinary teams. She has experience managing care teams and will use the 3HUB care & compliance service to support any clients with regulated care. She collaborates effectively with statutory services, education providers, legal professionals, insurance teams and families to deliver practical, risk-managed, and goal-driven care plans.

Her client-centred approach empowers individuals to rebuild meaningful lives - whether through returning to work, achieving independence, or through finding new life roles through purposeful activity.

Based in Brighton, Siobhan brings compassion, clinical insight, and strategic clarity to every case.

## Testimonial

"Having worked alongside Siobhan on numerous complex cases, I can confidently say she is one of the most capable and reliable case managers I've had the pleasure of collaborating with. Her ability to manage intricate situations with professionalism, empathy, and clarity is truly impressive. Siobhan has a deep understanding of the complexities involved in supporting individuals across various schemes, and she consistently brings a thoughtful, person-centred approach to every case. She communicates clearly and proactively, ensuring that all stakeholders are on the same page and working towards the individualised goals of each client"


*Occupational Therapist and Case Manager*

## Location

Brighton, East Sussex

## Coverage

South East England

<b>Professional Memberships</b>	<p>Health &amp; Care Professions Council (Reg: OT39803)</p> <p>British Association of Brain Injury and Complex Case Management (Reg: 2574266)</p> <p>Registered with the Institute of Registered Case Managers (IRCM) (Reg: RCM1933)</p> <p>Registration evidence available on request.</p>
<b>CQC Registration Status</b> 	<p>3HUB Ltd is Registered with CQC 21/03/2024 <a href="#">Click here for CQC registration</a>; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity).</p> <p>Current Rating: CQC has not inspected this service yet</p> <p>Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.</p>
<b>Qualifications</b>	<p>Bachelor of Occupational Therapy, University of Queensland (2001)</p> <p>Witness Familiarisation, Bond Solon Training (2009)</p>
<b>Continuous Professional Development</b>	<p>Regular training and formal 3 monthly supervision.</p> <p>Professional development reviews and governance/due diligence checks are undertaken annually.</p> <p>Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.</p>
<b>Professional Liability Insurance Policy</b>	<p>Professional Indemnity Cover: up to £6 million per claim</p> <p>Public Liability Cover: up to £6 million per claim</p> <p>Policy details available on request.</p>
<b>GDPR compliant</b>	<p>Current ICO Certificate available on request.</p> <p>Data Controller: Siobhan Gourd</p>
<b>Enhanced DBS Certificate &amp; Update Service</b>	<p>Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place &amp; update service details available on request.</p>
<b>Key Policies</b>	<p>All our policies and procedures are reviewed annually, and full details are available on request.</p> <p>Our suite of policies and procedures include Governance (including third party due diligence), Data &amp; IT, Safeguarding, Safe Working &amp; Risk Management, Employment, Clinical.</p>