



Emma Fieldsend

Independent Case Manager
Emma Fieldsend Case Management

Occupational Therapist and Expert Witness

emma@fieldsendcm.co.uk



Adults & Children

Specialisms

Brain Injury,
Complex Polytrauma,
Complex Orthopaedic.

Experience of:

Birth Injury,
Cerebral Palsy,
Challenging Behaviour,
Intensive Care,
Learning Difficulties.



The
Case Management
Community



www.hcpc-uk.org



Profile

Emma is an advanced BABICM practitioner with over 20 years' clinical experience working both as an OT and case manager with adults and children who have highly complex medical and physical conditions. Emma has extensive experience of working with acute and long term acquired brain injury and associated trauma. She has excellent experience of recruiting for and managing 24/7 care teams for clients with complex care needs.

Emma has worked as an occupational therapist within the NHS both in the acute and community sectors, including intensive care, and is a high-level neurorehabilitation specialist. She understands the complexities that arise from the aftermath of severe trauma and the impact of this on the client and their family.

Emma is a pro-active and highly efficient case manager who uses her clinical and organisational expertise to identify the key care, support and rehabilitation issues and effectively coordinate teams to ensure the client's needs are comprehensively met. Emma believes in being a strong advocate for her clients and their families and recognises the crucial importance of good communication to drive positive engagement and outcomes from all involved.

Emma is also an experienced Care Expert and has a robust understanding of the litigation process.

Testimonial



"Emma is a highly skilled Case Manager; she is strong advocate for clients supporting them to achieve their best outcomes." – Case Management Industry Professional

Location

Fareham, Hampshire

Coverage

South East England

Professional Memberships & Registrations  Member of MTSP Code of Conduct	Health & Care Professions Council (OT34836) British Association of Brain Injury and Complex Case Management, Advanced Practitioner (0607) Institute of Registered Case Managers (RCM1780) Major Trauma Support Partnership Code of Conduct Registration evidence available on request.
CQC Registration Status 	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration ; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	BSc (Hons) Degree Occupational Therapy 2002
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Emma Fieldsend
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.