



Michelle Purvis

Independent Case Manager
Serenity Case Management

Occupational Therapist

michelle@serenitycm.co.uk

Serenity CM



Adults

Specialisms

Brain Injury,
Spinal Injury,
Complex Orthopaedic,
Complex Polytrauma.

Experience of:

Amputation,
Cerebral Palsy,
Challenging Behaviour,
Disorders of
Consciousness,
Learning Difficulties,
Mental Health
Management,
Substance Abuse,
Vocational
Rehabilitation.



The
Case Management
Community



www.hcpc-uk.org



REGISTRANT

Profile

Michelle is a highly motivated and dedicated practitioner who continues to make a positive difference to the lives of others. Michelle has developed several years case management experience as well as 10 years of practising as an Occupational Therapist.

Michelle is confident, meticulous and competent regarding treatment pathways within the NHS and Social Care. Michelle's broad clinical exposure equips her to manage cases involving traumatic brain injury, spinal cord injury, amputation, complex orthopaedic injuries, psychological symptoms and multi-trauma presentations. She is experienced in the rehabilitation process and works collaboratively and proactively with all clinicians, families and the legal team to ensure her client progressed with their rehabilitation, is supported accordingly and returns to their optimum function.

Michelle has delivered Immediate Needs Assessments and coordinated multi-disciplinary rehabilitation programmes tailored to each client's needs. Her work includes extensive liaison with medical professionals, treatment providers, and legal teams to ensure timely and cost-effective intervention.

Michelle has supported clients with complex cognitive, physical, vocational, and psychological needs and is adept at navigating statutory services, sourcing appropriate providers, managing risk, and attending multi-disciplinary meetings. She maintains clear, detailed documentation to support litigation and ensure continuity of care.

Throughout her career, Michelle has demonstrated strong leadership, and leading services through staff shortages and operational challenges.

Michelle is calm, and adopts a client-centred approach, she has meticulous attention to detail which makes her a reliable and effective advocate for clients navigating complex rehabilitation and the litigation processes.


Testimonial

"My dad was told he had no rehabilitation potential following a significant brain injury. Michelle located a fantastic team of clinicians who continue to support my dad and achieve the best outcomes. Following a year of non-verbal communication, my dad is talking, showing great humour and appears happy despite his injuries. I can't thank you enough Michelle for making this happen".

Client's daughter

Location North Yorkshire

Coverage Midlands, Northern England, International

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| Professional Memberships & Registrations | <p>Health & Care Professions Council (OT58767) British Association of Brain Injury and Complex Case Management (2753587) Case Management Society UK (17539-A) Institute of Registered Case Managers (RCM1844)</p> <p>Evidence available on request.</p> |
| CQC Registration Status  | <p>3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.</p> |
| Qualifications | <p>Access to Health and Social Care 2005 BSC Hons Occupational Therapy 2008</p> |
| Continuous Professional Development | <p>Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.</p> |
| Professional Liability Insurance Policy | <p>Professional Indemnity Cover: up to £6 million per claim Public Liability Cover: up to £6 million per claim Policy details available on request.</p> |
| GDPR compliant | <p>Current ICO Certificate available on request. Data Controller: Michelle Purvis</p> |
| Enhanced DBS Certificate & Update Service | <p>Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.</p> |
| Key Policies | <p>All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.</p> |